

STEP 1

Complete the form in BLOCK CAPITALS and enclose with returned items

New & unused goods should be returned within 14 days for a refund/exchange

Order numbers can be found on the top right of your invoice/packing note or on order confirmation e-mails

Any special instructions or additional information to include can be written on the reverse of this form

Please ensure a daytime contact number is provided for items on exchange as we would need to contact you for an additional postage payment

Any questions please phone us on 029 2034 3141

Name -

Address -

Post Code -

Daytime Telephone -

Email -

Order No -

STEP 2

Item	Please tick		Reason
	Refund	Exchange	

STEP 3

Please ensure all items for refund or exchange are returned in the condition as sent to you with packaging and tags/labels attached for resale purposes. Please wrap the goods securely then cut out the address below and attach to the parcel for shipping. (Royal Mail Recorded post is recommended with proof of posting). Please note we do not reimburse these costs and cannot be responsible for parcels until received.

THE ARMY STORE
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CARDIFF
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